
RapidPro Sidekick Documentation

Erik Harding and Nathan Begbie

Feb 25, 2019

Contents:

1	Local installation	3
2	Tools	5
3	Contributing	7
3.1	VERSIONS	7

CHAPTER 1

Local installation

To set up and run `rp-sidekick` locally, do the following:

```
$ git clone git@github.com:praekeltfoundation/rp-sidekick.git
$ cd rp-sidekick
$ virtualenv ve
$ source ve/bin/activate
$ pip install -e .
$ pip install -r requirements-dev.txt
$ pre-commit install
```

RP-Sidekick does not work with SQLite because it uses [JSONFields](#). This means that you will need to set up PostgreSQL locally. You can spin up a local db with docker, using the following command:

```
$ docker run -d -p 5432:5432 --name=sidekick_db -e POSTGRES_DB=rp_sidekick postgres:9.
→ 6
```


CHAPTER 2

Tools

- `black` - this repository uses an opinionated python code formatter. See `pyproject.toml` for config.
- `pre-commit` - lints staged code as a git pre-commit check. Will prevent commits if linting fails. Currently runs `black`, `flake8` and `yamllint`.

See our [ways of working](#) for a guide on how to contribute to `rp-sidekick`.

3.1 VERSIONS

3.1.1 Next Release

3.1.2 1.2.1

- Reformat with updated black package

3.1.3 1.2.0

- Sidekick: Added a check contact endpoint for WhatsApp

3.1.4 1.1.0

- Sidekick: Fixed document structure and updated docs
- Sidekick: updated WA templated message endpoint to accept multiple localizable params
- BREAKING: any flows that call the `/send_template/` endpoints must change the param `message=` to `0=`

3.1.5 1.0.17

- TransferTo: Added error code to responses where `TransferToClient` returns an error

3.1.6 1.0.16

- ASOS: Fixed notification for empty screening record.

3.1.7 1.0.15

- TransferTo: added hacky fallback method for product purchase and take action task

3.1.8 1.0.14

- TransferTo: refactored task functionality into to take_action function - updates RapidPro fields and/or starts another flow
- TransferTo: add endpoint which purchases airtime, then updates RapidPro state with new take_action function
- Sidekick: add email functionality in settings
- TransferTo: send email on TransferTo failure task; buy_product_take_action

3.1.9 1.0.13

- TransferTo: default to using cached msisdn number in views
- TransferTo: add endpoint which purchases product then updates fields and/or starts another flow

3.1.10 1.0.12

- TransferTo: store data on number in database
- TransferTo: use cached msisdn number in tasks
- TransferTo: refactored tests for tasks
- Redcap: Allow blank Nomination url
- Redcap: Send names when starting patient reminder flow

3.1.11 1.0.11

- Install PyCap from Github commit until they make a release(temporary)
- Add Hospital and PatientRecord to admin site

3.1.12 1.0.10

- Added function to do WhatsApp contact check
- Added function to update Rapidpro Contact with WhatsApp ID
- Redcap: Added tasks to send patient data collection reminders
- Redcap: Fixed updated_at field for values

3.1.13 1.0.9

- Django version bump

3.1.14 1.0.8

- Clean message before sending to Engage

3.1.15 1.0.7

- Endpoint to send templated WhatsApp messages to Engage.

Rapidpro Sidekick

Local installation

To set up and run `rp-sidekick` locally, do the following:

```
$ git clone git@github.com:praekeltfoundation/rp-sidekick.git
$ cd rp-sidekick
$ virtualenv ve
$ source ve/bin/activate
$ pip install -e .
$ pip install -r requirements-dev.txt
$ pre-commit install
```

RP-Sidekick does not work with SQLite because it uses `JSONFields`. This means that you will need to set up PostgreSQL locally. You can spin up a local db with docker, using the following command:

```
$ docker run -d -p 5432:5432 --name=sidekick_db -e POSTGRES_DB=rp_sidekick postgres:9.
↪ 6
```

Tools

- `black` - this repository uses an opinionated python code formatter. See `pyproject.toml` for config.
- `pre-commit` - lints staged code as a git pre-commit check. Will prevent commits if linting fails. Currently runs `black`, `flake8` and `yamllint`.

Contributing

See our [ways of working](#) for a guide on how to contribute to `rp-sidekick`.

RP Sidekick

The default Sidekick Module exists to provide shareable components across the various django applications, in particular the Org and User management. It also provides some miscellaneous functionality, in particular, the ability to send WhatsApp templated messages

Check WhatsApp Endpoint

This endpoint, served at `/check_contact/<org_id>/<msisdn>/` serves as a wrapper for a single request to the [Turn contact check endpoint](#).

WhatsApp Template Endpoint

RapidPro does not yet provide first-class support for [WhatsApp templates](#), which means that they need to be sent via Sidekick, using a Webhook within RapidPro.

Required Parameters

- `org_id`: this refers to the Organisation created within Sidekick. You can find this in the Admin page. There is a 1-to-1 mapping between the Org and a Turn account. Make sure you have added the necessary credentials to your Org.
- `wa_id`: this will be the number of the individual you wish to contact. In RapidPro flows, this can be accessed using `@contact.whatsapp`
- `element_name`: the name of the template that you are using. You will have created this when submitting it to WhatsApp for approval.
- `namespace`: this argument will likely be fixed across your organisation. Check previous uses or check with whoever set up your WA account.

Localized Parameters

Templated messages allow you to pass in variables. See the [Turn documentation](#) for more details. These can be passed to the endpoint by numbering your param arguments. e.g. `0=R25&1=24` will pass the parameters R25 and 24 to the template, in that order. Note that this endpoint only orders the arguments, it does not attempt to skip over arguments. Thus `0=R25&1=24`, `1=R25&2=24` and `1=R25&99=24` will all be treated in an identical manner.

RP ASOS

PatientDataCheck Task

This task compares the patient records to the screening records for each day, and sends notifications to hospital leads and one more nominated person.

The hospital lead will capture a screening record for each week, the date is set to the Monday, this record is updated daily with the number of eligible cases that needs to be captured. This task will run daily and check if the patients captured on the previous day matches the number in the screening record for that day.

Each project will represent a country, with hospital split up by Data Access Groups on Redcap.

The task is started by doing a POST request on the `/asos/start-patient-check/<project-id>` endpoint.

The task will keep track of the changes being made to the patient records.

The number of days included in the check is configured by the `ASOS_HISTORICAL_DAYS` environment variable, the default is 3.

Configuration

Hospital:

- `name` The name of the hospital send to the RapidPro Flow.
- `data_access_group` Used to filter records from Redcap.
- `rapidpro_flow` UUID of the reminder flow that will get started in Rapidpro
- `hospital_lead_name` Name of the hospital lead.
- `hospital_lead_urn` URN where reminder will be sent.
- `nomination_name` Name of second nominated person to receive reminder(Optional).
- `nomination_urn` URN where second reminder will be sent(Optional).

RP REDCAP

ProjectCheck Task

This task checks for incomplete surveys and notifies the survey participant by starting a flow in Rapidpro.

The task is started by doing a POST request on the `/redcap/start-project-check/<project-id>` endpoint.

The task will keep track of the values being changed by the survey participant.

RP TransferTo

While RapidPro does provide an integration with TransferTo to release airtime, it does not allow for the remuneration of data. This application more faithfully represents the REST API that TransferTo makes available and abstracts away the authentication.

Synchronous Endpoints

- `Ping`: check that our authentication to TransferTo is working
- `MsisdnInfo`: get information about an MSISDN
- `ReserveId`: get ID for a purchase transaction in the future
- `GetCountries`: get the countries that a particular account can
- `GetOperators`: get mobile network operators (MNO) for a country
- `GetOperatorAirtimeProducts`: get products list and prices (wholesale and retail) specific to your account
- `GetOperatorProducts`: get products offered by a particular MNO
- `GetCountryServices`: get services available in a particular country

- `TopUpData`: an endpoint that immediately returns a 200 status code and then starts a Celery task to get information about a number, send the reward and update the necessary fields in RapidPro.

Asynchronous Endpoints

These endpoints will queue the request to `TransferTo` using celery. They will immediately respond with a 200 response code once the task is queued, preventing any timeouts on RapidPro. Use the `flow_uuid_key` arg to get the tasks to start the participant on a new flow, assuming that it works according to plan.

- `BuyProductTakeAction`: this endpoint allows the user to
 - purchase a product for a particular msisdn
 - [optional] update a rapidpro contact's fields based on the response
 - [optional] start the participant on another rapidpro flow, once the task has been completed.
- `BuyAirtimeTakeAction`: this endpoint allows the user to
 - purchase airtime for a particular msisdn
 - [optional] update a rapidpro contact's fields based on the response
 - [optional] start the participant on another rapidpro flow, once the task has been completed.

Ways of Working

There are particular ways that this team is attempting to develop `rp-sidekick`. This section documents those processes.

Rebasing

In this code base, we enforce [rebasing on GH](#) instead of merging your commits. This document does not attempt to explain rebasing. Please see [here](#) for an explanation. In brief, however, if no additional commits have been added to the `develop` branch while you have been working on a feature, this should not be an issue for you, and Github will simply offer you the option to Rebase and Merge within the PR. However, if it detects merge conflicts, you will need to make sure that your branch is rebased manually and deal with the merge conflicts before merging it in to the `develop` branch (i.e. as though you made your changes on top of the latest changes in the `develop` branch).

Locally, you can do this with:

```
$ git rebase develop
```

Then solve the merge conflicts and other nastiness and run:

```
$ git rebase --continue
```

Please feel free to reach out to the maintainers of this project to help you through this if you're not comfortable.

Once you're satisfied with local changes, you can overwrite your PR branch with the following:

```
git push --force-with-lease
```


VERSIONS

Next Release

1.2.1

- Reformat with updated black package

1.2.0

- Sidekick: Added a check contact endpoint for WhatsApp

1.1.0

- Sidekick: Fixed document structure and updated docs
- Sidekick: updated WA templated message endpoint to accept multiple localizable params
- BREAKING: any flows that call the /send_template/ endpoints must change the param *message=* to *0=*

1.0.17

- TransferTo: Added error code to responses where TransferToClient returns an error

1.0.16

- ASOS: Fixed notification for empty screening record.

1.0.15

- TransferTo: added hacky fallback method for product purchase and take action task

1.0.14

- TransferTo: refactored task functionality into to take_action function - updates RapidPro fields and/or starts another flow
- TransferTo: add endpoint which purchases airtime, then updates RapidPro state with new take_action function
- Sidekick: add email functionality in settings
- TransferTo: send email on TransferTo failure task; buy_product_take_action

1.0.13

- TransferTo: default to using cached msisdn number in views
- TransferTo: add endpoint which purchases product then updates fields and/or starts another flow

1.0.12

- TransferTo: store data on number in database
- TransferTo: use cached msisdn number in tasks
- TransferTo: refactored tests for tasks
- Redcap: Allow blank Nomination url
- Redcap: Send names when starting patient reminder flow

1.0.11

- Install PyCap from Github commit until they make a release(temporary)
- Add Hospital and PatientRecord to admin site

1.0.10

- Added function to do WhatsApp contact check
- Added function to update Rapidpro Contact with WhatsApp ID
- Redcap: Added tasks to send patient data collection reminders
- Redcap: Fixed updated_at field for values

1.0.9

- Django version bump

1.0.8

- Clean message before sending to Engage

1.0.7

- Endpoint to send templated WhatsApp messages to Engage.